

zomato

ENVIRONMENTAL POLICY

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1. PHILOSOPHY AND VISION

Zomato as a responsible entity is committed to demonstrating a high standard of environmental protection and operating in an environmentally responsible and sustainable manner while reducing and minimizing our ecological footprint. Environment Sustainability at Zomato is based upon and guided by our sustainability strategy and strong governance, illuminated in this Environmental Policy.

2. APPLICABILITY

This Policy applies to Zomato Limited. We expect our employees, suppliers, distributors, and other business partners to comply with this policy in business operations involving Zomato.

3. OBJECTIVES AND SCOPE OF THE POLICY

The Environmental Policy lays down principles and commitments for the Company to undertake business operations to deliver a more sustainable future.

Our business operations and value chain result in direct and indirect impacts on the environment and we take responsibility for the environmental footprint created by our business and are committed to minimize our impact within all premises of Zomato for our employees, partners, associates, and customers.

4. ENVIRONMENTAL PRINCIPLES AND COMMITMENTS

We recognize the impact we have on the environment, and we aim to fulfil our commitment to environmental stewardship through the following actions:

- Comply with or exceed the requirements and spirit of applicable environmental legislation and regulations including requirements regarding material usage, waste (hazardous & non-hazardous) generation, management, and disposal regulations
- Align organizational processes, establish quantifiable targets, as appropriate, review programs and processes for continuous compliance and improvements
- Consider significant risks that might be posed to our business and operations due to climate change by preparing for long-term change in climatic conditions or climate related events
- Purchase products and services that minimize the damage on the environment as measured on a lifecycle basis, minimize generation of solid wastes, recycle reusable wastes, and dispose excess waste in an environmentally safe manner
- Engage our employee and business partners to reduce risks from environmental, health or safety hazards for themselves and others in the vicinity of our operations.
- Promote environmental awareness among employees and associates and encourage them to work in an environmentally responsible manner through appropriate training
- Promote healthy environmental practices in the value chains of our suppliers, restaurant partners, and in our delivery operations via awareness campaigns and trainings
- Maintain regular communication with the Executive Management by way of meetings focused on sustainability in the company
- Conduct environmental due diligence at pre-purchase/acquisition stage for every new investment
- Communicate the environmental commitments and performance of the organization to our clients, customers, investors and the general public to raise awareness and generate support.

5. ENERGY AND CLIMATE CHANGE

Zomato recognizes the climatic changes that have been seen in the recent decades and the ones which are projected in both the short and long term. We recognize that risks associated with climate change and extreme weather events can have an extensive negative impact on our operations. Thus, we are continuously

trying to study and understand the risks and impact of climate change on our operations. We are committed to reducing our carbon footprint through reduction and offset initiatives

6. PLASTIC WASTE

Zomato is committed to minimizing plastics that end up in the ecosystem via our own operations or that of our restaurant partners. Apart from complying with all relevant rules and legislation, we are determined to support the reduction of single-use plastics, through promotion of sustainable alternatives, new delivery systems and innovative business models. We are also committed to promoting voluntary recycling of all kinds of plastic waste by stakeholders across our value chain.

7. WASTE MANAGEMENT

Zomato is committed to optimizing the use of natural resources to reduce pollution, minimize wastage and maximize reutilization and recycling across our operations. We will strive to reduce the waste sent to landfill to zero

8. WATER MANAGEMENT

Zomato strives to minimize the impact of our business on water resources across our operations. Where possible, we take measures to improve water use efficiency and reduce our water footprint

9. COMMUNICATION OF POLICY

Zomato is committed to transparency by making our Environmental Policy available online. Zomato communicates transparently all necessary and relevant information with all relevant stakeholders regarding policies and procedures related to the environment. We ensure that all stakeholders are made aware of related laws, regulations, and guidelines when they join the organization, and a proper acknowledgement of policies is taken from them. During an employee's service with the organization, they are sent periodic reminders on the same and informed in case of any updates in the policy.

To guarantee both - continuous application and relevance to our operations and increasing stakeholder expectations - the Environmental policy will be evaluated on a periodic basis or whenever a major change in process or management practices occurs.

10. AMENDMENT

Any change in the Policy shall be approved by the Board of Zomato Limited. The Board shall have the right to withdraw and/or amend any part of this Policy or the entire Policy, at any time, as it deems fit, or from time to time, and the decision of the Board in this respect shall be final and binding.

11. COMPLIANCE

The Chief Sustainability Officer (CSO) shall be responsible for supervision of the Policy. Any queries regarding the Policy shall be referred to the Authorized Person, who is in charge of administering, enforcing and updating the Policy.

12. INTERPRETATION

In any circumstance where the terms of this Policy are inconsistent with any existing or newly enacted law, rule, regulation or standard governing the Company, the said law, rule, regulation or standard will take precedence over this Policy.

13. VERSION HISTORY

Version	Approved in	Description
Version 1	March 2022	Original Policy
Version 2	May 2023	Approval by the Board